

St. Francis REFLECTIONS® Lifestage Care

Established 1977 • Licensed 1990

Clinical Guide to Hospice Referrals

St. Francis Reflections Hospice has more than four decades of experience helping people live their remaining days to the fullest, with comfort, dignity and an individualized focus on what matters most for each patient and family. Easing the weight of care for families allows patients and loved ones to cherish their remaining time together better.

Referring a Patient to Hospice

Please fax the following information to 321.269.5428 or on our website reflectionsllsc.org/contact-us

- Demographics
- Last office note or History and Physical
- Signed order for Hospice consult

Contact us anytime at 321.269.4240

We are happy to answer questions or provide additional information on the benefits of both palliative care and hospice to your patients and families.

Member of:
National Hospice and Palliative Care Organization
Florida Hospice and Palliative Care Organization
Center to Advance Palliative Care



Serving All of Brevard County

Reflecting life, love and compassion

Our Hospice Team Approach

When you choose hospice care, your patient will be wrapped in support by our interdisciplinary team (IDT) of caring professionals. Our objective is to function as an extension of your medical practice. Our IDT team includes:

- **Registered Nurse Case Managers** oversees the direction and coordination of care. Nurses provide hands-on skilled care, educate patient and family, assist with medication management, and coordinate with the interdisciplinary team.
- **Hospice Aides** to provide personal care, support, and companionship
- **Social Workers** to listen, counsel, and connect families with community support systems
- **Chaplains** to provide spiritual support or connect the family with members of their faith community
- **Physicians** to review care for optimal management, support the patient's own doctor, and to make house calls when needed. In addition to providing compassionate hands-on care, our team teaches caregivers some valuable techniques to assist them in caring for their loved one. Physicians and RN's are available by phone 24/7 and can make visits after office hours when needed.
- **Bereavement Counselors** who specialize in both adult and child grief. Our grief support services are free to anyone in our community.
- Other team members and services include massage therapy, registered dietitian, physical therapy, wound care nurse and volunteer services.

Clinical indicators include (but not limited to):

- Decline over the last 6 months
- Frequent infections/hospital visits over the last 6 months
- Increased loss of independence with activities of daily living
- Weight loss and decreased nutritional intake
- Shortness of breath/disabling dyspnea at rest
- Chest pain at rest otherwise optimally managed
- End stage renal disease not pursuing dialysis
- End stage liver disease can be pursuing transplant
- Cancer diagnosis declining further treatment
- Cancer with metastasis and/or non-responsive to treatment
- *Patients can receive palliative chemo/radiation in conjunction with hospice

Hospice care is primarily paid for by Medicare, Medicaid, private insurance, or the VA. However, St. Francis Reflections Hospice accepts all eligible patients, regardless of their ability to pay.

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ReflectionsLSC.org • 321.269.4240

Referral Fax Line 321.269.5428